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January 6, 2011

Beth Salak, Director
Division of Regulatory Analysis
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff:

General Subscriber Service Tariff

Section 13 - Seventeenth Revised Page 17
- Twelfth Revised Page 54

The purpose of this filing is to increase the monthly rates for Business Custom Calling and TouchStar Services. The effective date of this tariff is January 7, 2011.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President
Attachments

EXECUTIVE SUMMARY

Description of Proposed Tariff

This General Subscriber Services Tariff filing provides for rate increases for Business Custom Calling and TouchStar Service rate elements.

Revenue Impact

This filing results in an increase in the Business Non-Basic Services basket in the amount of 0.014, which is within the allowed change for this basket.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates (Cont'd)

B. Business/Business PBX¹

1. Non-Packages

	Monthly Rate	USOC	
(a) Call Forwarding Variable ²	\$9.05 8.50	ESM	(I)
(b) Call Forwarding Variable ³	9.05 8.50	E4O	(I)
(c) Three-Way Calling ⁴	7.95	ESC	
(d) Call Waiting ⁴	7.95	ESX	
(e) Speed Calling (8-Code) ²	6.95	ESL	
(f) Speed Calling (8-Code) ⁵	6.95	ESLWT	
(g) Speed Calling (8-Code) ³	6.95	ESLTK	
(h) Speed Calling (30-Code) ²	7.00	ESF	
(i) Speed Calling (30-Code) ⁵	7.00	ESFWT	
(j) Speed Calling (30-Code) ³	7.00	ESFTK	
(k) Call Forwarding Busy Line ⁴	5.00	GCE	
(l) Call Forwarding Don't Answer ⁶	5.00	G CJ	
(m) Customer Control Call Forwarding Busy Line ⁶	8.00	GJP	
(n) Customer Control Call Forwarding Don't Answer ⁴	8.00	GJC	
(o) Call Forwarding Busy Line Multipath or Customer Control Call Forwarding Busy Line Multipath ⁷	5.00	CFSBX	
(p) Call Forwarding Don't Answer Multipath or Customer Control Call Forwarding Don't Answer Multipath ⁷	5.00	CFSDX	
(q) Call Forwarding Variable Multipath or Remote Access Call Forwarding Variable Multipath ⁷	7.00	CFSVX	
(r) Remote Access Call Forwarding Variable ⁴	7.95	GCZ	
(s) Call Forwarding Don't Answer with Ring Control ⁴	5.00	GCJRC	
(t) Three-Way Calling with Transfer ⁸	7.95	ESCWT	
(u) Star 98 Access ²	2.00	S98AF	

Note 1: A secondary service charge is applicable to this service when provided on a separate order. No other service charges are applicable.

Note 2: Monthly rate per central office line equipped.

Note 3: Monthly rate per trunk equipped.

Note 4: Monthly rate per line/trunk equipped.

Note 5: Monthly rate per outward WATS line equipped.

Note 6: Monthly rate per central office line/ trunk equipped.

Note 7: Monthly rate per call forwarding path in excess of ten paths.

Note 8: Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

B. Business (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
(3) Call Selector				
(a) Per line	\$-	\$ 6.50	NSK	
(4) Preferred Call Forwarding				
(a) Per line	-	6.00	NCE	
(5) Call Block				
(a) Per line	-	7.00	NSY	
(6) Call Tracing				
(a) Per line	-	6.50	NST	
(b) Per Successful Trace (non-subscription) ¹	3.50	-	NA	
(c) Denial of Per Activation ¹	-	-	HBG	
(7) Caller ID - Basic				
(a) Per line	-	11.00	NSD	
(8) Caller ID - Deluxe (with ACR)				
(a) Per line	-	15.00 14.50	NXMCR	(1)
(9) Caller ID - Deluxe (Without ACR)				
(a) Per line for Multi-Line Hunt Group arrangements	-	14.50	NXMMN	(2)
(10) Calling Number Delivery Blocking – Permanent ²				
(a) Per line	-	-	NOB	

Note 1: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 2: This feature is only offered to certain customers as per A13.19.3.A preceding.

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